



# ***Borough of Chambersburg***

*A full-service municipality in Franklin County celebrating over 65 years of consumer owned natural gas service over 120 years of community electric and a regional wastewater, water, storm sewer and municipal solid waste utility*

FOR IMMEDIATE RELEASE

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## **Chambersburg Electric Utility Pennsylvania's Largest Municipal Electric System Receives National Recognition For Reliable Electric Service To The Community**

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Chambersburg, Franklin County – Chambersburg's Electric Utility, Pennsylvania's Largest Municipal Electric System, received national recognition for achieving exceptional electric reliability in 2024. The recognition comes from the American Public Power Association (APPA), a trade group that represents more than 2,000 not-for-profit, community-owned electric utilities.

APPA helps electric utilities track power outage and restoration data through its subscription-based eReliability Tracker service. Once per year, APPA's Reliability Team compares this data to national statistics tracked by the U.S. Energy Information Administration for all types of electric utilities.

"Year after year, data consistently demonstrate public power utilities provide highly reliable service," said APPA Director of Research and Development Paul Zummo. "Utilities like Chambersburg are truly elite when it comes to keeping the lights on. Their communities should be proud of the hard work and dedication of their local power providers as they earn this truly deserved recognition."

Nationwide, the average public power customer has their lights out for less than half the amount of time that customers of other types of utilities do.

"We are proud to receive this recognition. It is a testament to the hard work of all our staff to ensure that we keep the lights on in Chambersburg homes and businesses," said Jeffrey Stonehill, Borough Manager, and Director of Utilities.

"There are many ways that Chambersburg stands out compared to every other electric system," added Council President, Allen Coffman. "Including that Chambersburg has the second lowest retail electric rates in the State."

"However," pointed out Electric Utility Director Jeff Heverley, "nothing is more important than saving our residents and businesses thousands of dollars every year and having the power out some of the shortest times in the Country."

Chambersburg, on average, had interrupted power of only 18-minutes in 2024 and 9-minutes in 2023 per year per customer. Most major Pennsylvania utilities average 82-minutes to 183-minutes per year per customer; according to the most recent 2023 EIA published SAIDI (System Average Interruption Duration Index) statistics.

Please contact Jeff Heverley, Electric Utility Director, [jheverley@chambersburgpa.gov](mailto:jheverley@chambersburgpa.gov) with any questions.

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About [Chambersburg](#):

Chambersburg is a unique community. Chambersburg supplies more services than any other municipality in the Commonwealth of Pennsylvania. In addition to typical town functions, Chambersburg is Pennsylvania's only municipality providing electric and gas to residents and businesses. Chambersburg is 1 of 35 Boroughs to operate a municipal non-profit electric utility. Chambersburg is the largest municipal electric utility in the State, twice as large as the second largest, Ephrata, Lancaster County; and, the only one to operate multiple generation stations. Chambersburg is 1 of 2 municipalities in PA to operate a natural gas utility. The other is Philadelphia, which does not operate an electric utility. Nationally, Chambersburg is 1 of 2,000 communities to have its own electric system and 1 of 1,000 communities to have a natural gas system but 1 of only about 60 to operate both. Chambersburg manages a regional water system, a regional sanitary sewer system (not through an independent Authority), and a new storm sewer utility; one of the first storm sewer utilities to form under the new Federal mandate to regulate stormwater. Chambersburg has a famous Aquatic Center as well. Chambersburg, the County Seat of Franklin County, currently has 22,172 residents (2022) and over 11,000 utility customers.